

WEST SIDE WELLNESS, LLC

MONTHLY PLAN SAMPLE CONTRACTS, 2017

THINGS TO KNOW

This is for informational purposes only. Your actual contract will be signed online.

We recommend booking your monthly massage(s) well in advance. Though you can always be sure of getting your massage scheduled each month, we can't guarantee it will be with your preferred therapist unless you book ahead. Like usual, last minute or same-day appointments are not always possible.

MONTHLY PLAN PERKS

- **10% - 15% discount on any additional massages you purchase for yourself**
 - **discounted services from other wellness businesses we love**
 - **one free massage gift certificate you can give to a friend or family member (gift certificate value equal to your session length contract)**
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CONTRACT TERMS, LONG SESSION:

This is a 12 month contract. You are agreeing to allow West Side Wellness, LLC automatically charge your credit card or bank card each month. You will receive one massage per month, plus 15% off any additional massages. It is up to you to schedule your monthly appointment. Unused sessions roll over into the next month. At the end of the 12 month term, a maximum of 2 unused sessions from your contract can be applied to your account. All other unused sessions are forfeited.

Your 12 month contract will not auto-renew. If you'd like to renew your monthly plan at the end of the 12 month term, you simply need to sign up for it again online or at the office.

We require 30 days written notice to cancel this monthly plan contract; a \$25 early cancellation fee may apply (the cancellation fee is waived if you move out of state or experience serious illness or emergency).

If you need to temporarily suspend your monthly plan contract due to illness, family emergency, or military duty, please call us.

Your monthly sessions on this contract cannot be gifted to someone else. They are for your use only. We cannot apply your additional session discount to someone else. You cannot share this monthly plan with someone else. We cannot combine any other discounts with the additional session discount you get for signing up for this monthly plan contract. Your monthly plan contract is non-transferrable. You cannot downgrade monthly plans (75 minute to 30 minute, etc.) before your 12 month term is up. Doing so would be a cancellation of your contract and would incur our \$25 cancellation fee.

If your credit card or bank card on file is declined, there is a \$25 fee per occurrence. Should your card be declined, you will have 14 days to update your payment info before the \$25 fee is charged.

If you miss a scheduled appointment without giving us 24 hours notice, we will charge your credit card on file for the full value (regular price) of the missed session, according to our missed appointment policy. This charge will be separate from your monthly plan payment. You will therefore still have your monthly plan massage available for use.

CONTRACT TERMS, UNLIMITED SHORT SESSION PLAN:

This is a 12 month contract. You are agreeing to allow West Side Wellness, LLC automatically charge your credit card or bank card each month. You will receive unlimited 15 minute short session massages (no more than one in a day), plus 10% off any additional longer sessions (30 minutes or longer). It is up to you to schedule your appointments. There is no refund if you do not fully utilize this plan. Unused sessions do not rollover into the following month, because this is an unlimited plan.

Your 12 month contract will not auto-renew. If you'd like to renew your monthly plan at the end of the 12 month term, you simply need to sign up for it again online or at the office.

We require 30 days written notice to cancel this monthly plan contract; a \$25 early cancellation fee may apply (the cancellation fee is waived if you move out of state or experience serious illness or emergency).

If you need to temporarily suspend your monthly plan contract due to illness, family emergency, or military duty, please call us.

Your sessions on this monthly contract cannot be gifted to someone else. They are for your use only. We cannot apply your additional session discount to someone else. You cannot share this monthly plan with someone else. We cannot combine any other discounts with the additional session discount you get for signing up for this monthly plan contract. Your monthly plan contract is non-transferrable. You cannot downgrade monthly plans (75 minute to 30 minute, etc.) before your 12 month term is up. Doing so would be a cancellation of your contract and would incur our \$25 cancellation fee.

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If you miss a scheduled appointment without giving us 24 hours notice, we will charge your credit card on file for the full value (regular price) of the missed session, according to our missed appointment policy. This charge will be separate from your monthly plan payment.